## Microsoft Business Contact Manager 3 Foundation – 1 Day

Some versions of Outlook 2007 come with an extra set of tools: Business Contact Manager. It must be used with Microsoft Office Outlook 2007; it cannot be launched on its own.

It assumed on this course that you have at least a basic working knowledge of Outlook 2007

In this course, we're going to look at the basics of setting up Business Contact Manager and some basic features.

Section One: Configuring Business Manager 3 (BCM)

- · Getting Started
- 2: Using BCM
- · Working with BCM
- Getting Help

Section Two: Using Business Contact Manager

- Accounts
- Business Contacts
- Opportunities
- Business Projects and Tasks
- · Communication History and Linking

Section Three: Business Contact Manager **Tools** 

- · Using the Dashboard
- Information Management Tools
- · Marketing Campaigns
- Customizing Forms



